

## I.I.S. Inveruno

## PROGRAMMA SVOLTO

**M**ATERIA LINGUA INGLESE

Classe 4° B Turistico – a.s. 2018/19

**Testi utilizzati**: <u>The Travellers'Club</u> Mondadori

**Grammar Files** Green Ed. Trinity Whitebridge

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## 1) Tourism

From check in to check out Front office and back office operations

The lobby and the reception

The voucher

Hotel customer service

Dealing with problems and complaints

Hotels as event venues

Check out

**The Transport sector** Travelling by air

Handling air passengers Airline travel documents On board the plane

The arrival

What happens to lost luggage

**Promoting tourism to Italy**The tourism marketing mix

The language of promotion

Focus on writing How to write a letter of complaints

How to write an article

How to write a brochure to promote a place

An example of itinerary: London Planning the trip to Brighton



## 2) Grammar:

Inveruno,

present simple, adverbs of frequency, present continuous with always, expressions with have (have a walk..) expressions with be (be cold, be wrong...) reflexive pronouns, past simple/past continuous modals can, could, be able to Mustn't and don't have to Be allowed to comparatives and superlatives, Present simple vs continuous, stative verbs, Ing form, Enough, quite, rather futures: will, going to, present continuous the article "the": specific uses and geographical names present perfect, present perfect vs past simple, present perfect simple and continuous, past perfect simple/continuous the passive voice personal passive he is reported to...they are supposed to... relative pronouns and clauses "Like" and "as" as conjunctions communication functions: apologizing, suggesting, asking and giving advice, inviting, offering to do something

Gli alunni Docente
\_\_\_\_\_ Prof. Luisa Ferrario